

Product Discontinuation Information

RAID system

Dear Valued Customer,

we unfortunately have to inform that the availability of **RAID** devices used in IPC systems equipped with visualization software PVSS version < 3.9 has finally come to an end. Our suppliers informed that the latest order date will be the 31. November 2012.

The RAID device (redundant array of disks) is a highly essential device within a Bruckner production line and can



be found in the IPC cabinet next to the server. It is used as hard-disk for the server and provides the platform for all necessary software, trends and data-logs.

During the abandonment phase we will be able to offer the last available parts in the context of a special promotion exclusively for our customers. It is therefore strongly recommended to check your stock and send your spare part request to Brückner as early as possible. With the subject to availability, we attempt to execute every order placed before the 31. November 2012. Customers will be served on "first come – first serve" basis.



AFFECTED PART: RAID devices for IPC systems with PVSS version < 3.9

LAST ORDER: last order 31.11.2012 (subject to availability)

REPLACEMENT: IPC virtualization (3-4 month lead time)

complete IPC upgrade (6-9-month lead time)

There are two different replacement options available for the affected systems which differ in lead time and costs. Please contact our electrical service department E-SERVICE@BRUECKNER.COM for further details and your individual proposal.



Taking reference to below list you can see, if your system is affected by this discontinuation.

List of affected **PVSS versions**:

PVSS	2.9.1.1	(SuSE 5.3)
PVSS	2.10.1.2	(SuSE 6.1)
PVSS	2.11	(SuSE 6.3)
PVSS	2.11.1	(SuSE 6.3)
PVSS	2.12.1	(RedHat 7.2)
PVSS	3.1	(CentOS 4.0)



List of affected RAID systems:

Easy RAID	all types
INFORTREND	IFT3102
INFORTREND	SR100
INFORTREND	SR150
INFORTREND	SR170
INFORTREND	ESU12U
INFORTREND	ESS12U
INFORTREND	ESA04U



In case you need verification assistance please don't hesitate to contact our electrical service department E-SERIVCE@BRUCKNER.COM with line name and number. We will immediately check whether your system is affected and provide you with proper replacement options.

One Step Ahead – with Brückner Servtec

Best regards,

Your Brückner Servtec Service Team