

Product Discontinuation Information RAID-System for UNIX/APROL

Dear Valued Customer,

the RAID system is one of the most important electric parts in your production plant. The complete production database as well as trends and recipes are stored on the hard disks which work in the RAID system. If this system fails, a complete production breakdown is unavoidable. RAID systems are high quality products, equipped with redundant power supply and hard disks in order to provide the highest possible availability, but still these parts may wear out or fail



due to environmental influences or unforeseen electrical problems. Urgent replacement of the RAID system or its components is necessary and can bring the plant back in production within no time. If no spare RAID is available, you face the risk of a long plant stand still time and a big loss of production.

For all plants equipped with **APROL / UNIX** control system **with external RAID**:

The production of external RAID systems, which are used in this plant generation, was ceased by the original manufacturer longer time ago. The sub supplier now announced that only a small amount of this type of RAID system is left. Important: There is no compatible successor or replacement RAID system available. Fortunately, we could meet an arrangement with the sub supplier to keep these systems exclusive for all Brückner customers.

Please check whether you already have one of the RAID systems in stock or not. Running the plant without any replacement strategy is a big risk to your production. Due to the small amount of remaining RAID systems, we will sell the last pieces on "first come - first-serve" basis.

Beside the possibility of having a spare RAID system, it's also possible to upgrade the complete system to an up-to-date and future proof new IPC system. Please contact our service department E-SERVICE@BRUECKNER.COM for detailed information regarding these upgrades.



AFFECTED PART: External RAID Systems for UNIX / APROL system
LAST ORDER: **as long as parts are available**
REPLACEMENT: None, except complete IPC upgrade

Please note again that, in case problems with the RAID system occur, only an immediate available spare system can bring the plant back in production without any big time or production loss!

Important for older UNIX / APROL system without RAID system and single hard disk: These systems are also not available anymore. In case you do not have a equal spare server, you face the same risk of an unplanned and long production breakdown!

Contact our service department E-SERVICE@BRUECKNER.COM for further questions, quotations or detailed stock information.

One Step Ahead – with Brückner Servtec

Best regards,

Your Brückner Servtec Service Team